



Patient Safety Concerns?

If you have a pertinent and valid concern regarding patient safety and/or quality of care, please contact our Corporate Compliance Officer, Melissa McClay, at (207) 283-7253.

Another hospital source is the anonymous Compliance Hotline: 1-877-631-5717.

In the event that your complaint is not resolved, you may contact The Joint Commission in any of the following ways:

Email: complaint@jointcommission.org

Fax: (630) 792-5636

Phone: 1-800-994-6610 (for questions)

Mail: Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181